

What can **NYCT's *Fast Forward*** plan do for me at the Lexington Av/59 St station **N R W 4 5 6** ?

Reduce crowding.

- ▶ Reduce major delays: Reroute the N/R lines.
- ▶ Improve the rider experience: Establish a crowd control plan.
- ▶ Lessen overcrowding: Expand the station's capacity.

More reliable service and less crowding!!

Severe overcrowding can be greatly reduced with the *Fast Forward* plan.

Avg. PM transfer time*

5:54 minutes

Free flow PM transfer time **1:24 minutes**

* Extreme transfer times: 20 to 36 minutes



Funding *Fast Forward* Can Make it Happen

The latest New York City Transit Riders Council (NYCTRC) report, *100 Days and 100 Nights*, documents a daily commute from Astoria to Lower Manhattan to better understand the true rider experience. For more than 200 AM and PM peak hour trips, our rider recorded many of the same frustrations seen every day throughout the system – delays caused by signal problems and slow track speeds, and overcrowding on trains, platforms and stairwells.

Over the course of a year, we compared our rider's experience to NYC Transit's real-time data feeds to capture both the larger context and the improvements that have been made through the *Subway Action Plan (SAP)* and the *Save Safe Seconds* campaign. In addition to capturing these improvements, the report includes recommendations in the context of the *Fast Forward* plan. It underscores the importance of taking the next critical steps to identify funding and put the plan in place – not just for this trip, but for the entire system and its 5.5 million daily riders.

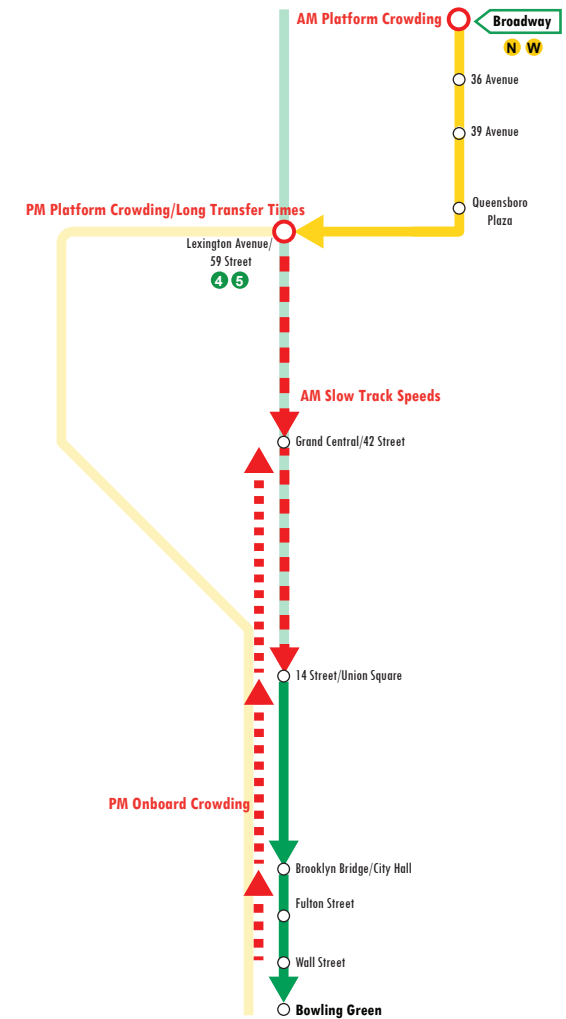
Surveyed Route

The AM peak trip begins: 8:15-8:30 N/W Broadway Station (Astoria) → transfer at Lex Av/59 St station to southbound 4/5 lines → Bowling Green station (Lower Manhattan).

The PM peak return trip begins: 5:00-5:30 4/5 Bowling Green station (Lower Manhattan) → transfer at Lex Av/59 St station to Queens-bound N/W lines → Broadway station (Astoria).

This geographically diverse route includes Queens, Bronx, Upper East Side, Midtown and Brooklyn riders who experience the same frustrations on a daily basis. The crowding, speed and reliability issues, are not unique to this route.

Fund Fast Forward!!



Support the full funding of *Fast Forward* - it's your best chance for a better commute!

Imagine your route becoming reliable with crowds that move.
Now imagine the entire system this way... it's possible with NYC Transit's *Fast Forward* plan!

Created by the NY State Legislature in 1981, the New York City Transit Riders Council (NYCTRC) is one of PCAC's three rider councils. The NYCTRC advocates on behalf of over 5.5 million daily subway and bus users.



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